

BackGround Software Inc. - Professional Services  
 Non-managed Services  
**Consulting Services Agreement**

**Exhibit B - Clustered System Oracle Database Configuration & Tuning  
 for Performance Consulting Services Agreement (CSA)**

*Customer Information*

Customer:	WidgetCo Inc.	Consultant	BGD (BackGround) Software Inc.
		Date:	October 29, 2002
Address:	123 Mystreet	Address:	900 Steeles Ave West
			Suite 608
	Mytown, MY		Thornhill, Ontario L4J 8C2
	USA		Canada
Attention:	Mr. Customer	Agreement No:	
Billing Address:		Submitted By:	BackGround Engagement Manager
(If Different)		Phone Number:	(888) 230-8320
Phone Number:	(123) 456-7890	Mobile Phone:	(416) 917-0130
Mobile Phone:	(345) 123-4567		
EMAIL:	customer@widgetco.inc	EMAIL:	sales@bgdsoftware.com

*Engagement Information*

Description of Service	Cost
<p>Clustered System Oracle Database Configuration &amp; Tuning for Performance is a time and materials, customer managed consulting engagement, for which BackGround Software Inc. will supply the following resources:</p> <ol style="list-style-type: none"> <li>1. System Administrator - Cluster Specialist for a period of 5 (five) day(s) at the Widget site</li> <li>2. Oracle Specialist for a period of 3 (three) day(s) at the Widget site</li> </ol> <p>The price quoted assumes that all work is carried out during BackGround's normal office hours (08:00 A.M. to 5.00 P.M. Monday to Friday local time). Any work performed outside BackGround's normal office hours will be billed at the rate of 150% of the normal billing rate. The price quoted does not reflect any Travel &amp; Lodging expenses, which will be applicable, in the case that the engagement is outside the Greater Toronto Area.            All rates are in \$CDN and exclusive of taxes.</p>	\$21,000.00
Estimated Total	\$21,000.00

Customer acknowledges that any additional or conflicting terms and conditions contained in Customer's Purchase Order shall not be applicable to the services performed hereunder, even if BackGround uses such purchase order for invoicing purposes. The Customer representative signing below hereby attests and acknowledges that in the event that his/her company does not issue a Purchase Order prior to commencement of the services listed herein, Customer will execute BackGround's Purchase Order Exception Form.

By: \_\_\_\_\_  
 Authorized Customer Representative

By: \_\_\_\_\_  
 Authorized BackGround Representative